

Privacy policy

Re: Website Privacy Policy

This page describes how the website is managed with respect to the processing of personal data of users who visit it.

This is the policy provided pursuant to art. 13 of the European Regulation 2016/679 for those who interact with the company's web services.

The privacy policy is provided only for this website and not for other websites that may be viewed by the user by clicking on links.

The policy identifies some minimum requirements for the collection of personal data online, and, in particular, the methods, timing and nature of the information that the data controllers must provide to users when they view web pages, regardless of the purposes of the link.

THE DATA CONTROLLER

After browsing this website, data relating to identified or identifiable persons may be processed.

The "data controller" of their processing is Servomech S.p.A., Anzola dell'Emilia, Via Calari, n. 1, VAT number 02848481202, phone number +39.051.6501711, email: privacy@servomech.it.

PLACE OF DATA PROCESSING

The processing associated with the web services of this website take place at the registered office and are only handled by technical staff of the Office appointed to perform processing or by persons appointed to perform occasional maintenance operations.

No data deriving from the web service are disclosed or disseminated.

The personal data provided by users who request the sending of informative materials (catalogues, price lists, answers to questions, various documents, etc.) are used only to perform the service requested.

TYPES OF DATA PROCESSED

Navigation data

During their normal operation, IT systems and software procedures for the operation of this website acquire some personal data whose transmission is implicit in the use of Internet communication protocols.

This is information that is not collected to be associated with identified data subjects, but which by its very nature could allow users to be identified through processing and association with data held by third parties.

This category of data includes IP addresses or domain names of the computers used by users connecting to the website, the addresses in the Uniform Resource Identifier (URI) notation of the requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (success, error, etc.) and other parameters relating to the operating system and the user's computer environment.

These data are used for the sole purpose of obtaining anonymous statistical information on the use of the website and to check its correct operation and are deleted immediately after processing. The data could be used to ascertain responsibility in case of hypothetical computer crimes against the website: with the exception of this eventuality, at present the data on web contacts do not persist for more than seven days.

Data provided voluntarily by the user

The optional, explicit and voluntary sending of emails to the addresses specified on this website entails the subsequent acquisition of the sender's address, necessary to respond to requests, as well as any other personal data included in the message.

Specific summary information will be progressively included or displayed on the pages of the website prepared for particular services on request.

USE OF COOKIES

With regard to the use of cookies, please refer to the additional "extended information" published on this website and prepared in accordance with the provisions of the Measure issued on 8 May 2014 by the Italian Data Protection Authority, which supplements and completes this document.

OPTIONAL PROVISION OF DATA

Apart from what was specified for navigation data, the user is free to provide personal data.

Failure to provide such data may make it impossible to obtain what was requested.

METHODS OF PROCESSING

Personal data are processed with automated tools for the time strictly necessary to achieve the purposes for which they were collected.

Specific security measures are implemented to prevent data loss, illicit or improper use and unauthorised access.

TRANSFERS TO THIRD COUNTRIES

Any transfer of personal data to a third country outside the European Union or to an international organisation will take place on the basis of an adequacy decision of the Commission or, in the case of transfers referred to in articles 46, 47 or 49, second paragraph of the European Regulation, on the basis of appropriate guarantees.

RIGHTS OF THE DATA SUBJECTS

The persons to whom the personal data refer have the right at any time to request access to the data and their correction, erasure, restriction of processing, the right to oppose their processing, as well as the right to the portability of data. They also have the right to lodge a complaint with the Supervisory Authority.

Requests should be addressed to Servomech S.p.A. by sending:

- a A/R registered letter to Servomech S.p.A., Anzola dell'Emilia (BO) ITALY, Via Calari, n. 1; or, as alternative,
- e-mail to privacy@servomech.it

This constitutes the "Privacy Policy" for this website and it will be subject to updates.

Privacy Policy for customers and suppliers issued by Servomech S.p.A. - Company with sole shareholder pursuant to art. 13 of European Regulation 2016/679

This policy is prepared and issued pursuant to art. 13 of European Regulation 2016/679 (hereinafter also European Regulation), which introduced significant regulatory changes.

This policy therefore updates and replaces any previous versions issued before now.

Now therefore, it should be noted that:

As a result of the establishment of a business relationship and throughout its duration, our company will collect and process your personal data.

For the sake of clarity, we hereby specify the following definitions established by the aforementioned European Regulation:

Personal data: any information relating to an identified or identifiable natural person ("data subject"); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

Processing: any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

Pursuant to art. 13 of European Regulation 2016/679, therefore, we inform you that the collection and processing of your data will be carried out by this company in accordance with the following:

- a. **Purposes:** the data will be processed for the proper performance of accounting, tax, commercial, technical obligations and for all business activities generally related to the existing relationship.
- b. **Advertising purposes:** subject to your specific and explicit consent, the data may also be used for sending advertising material/communications by mail, email, fax, text message and similar. However, after having given consent it is your right to object to the processing of your data for this purpose at any time and without cost.
- c. **Method:** the data will be processed using paper/electronic/computer/online tools/media in full compliance with the law, according to the principles of lawfulness and propriety and in order to protect their confidentiality.
- d. **Optional provision of data:** the provision of data is optional and not required.
- e. **Consequences of refusal:** the refusal to provide data or complete opposition to their processing may in any case imply the impossibility to continue any commercial or any other kind of relationship with our company. The refusal to allow the data to be used for sending advertising material/communications will not have any effect on current or future relationships.
- f. **Subjects or categories of subjects (recipients) to whom the data may be disclosed or disseminated:** the data may be disclosed to third parties only to fulfil legal or contractual obligations. The data will not be disseminated under any circumstances.
- g. **Persons authorised to perform processing:** the data will be processed exclusively by specifically authorised company employees in the administrative and commercial areas.
- h. **Automated decision-making processes (e.g. profiling):** automated decision-making processes are not managed in any way.

- i. **Rights of the data subject:** you enjoy all the rights established by the European Regulation, like the right to request access to personal data and their correction, erasure, restriction of processing, the right to oppose their processing, as well as the right to data portability. You also have the right to lodge a complaint with the Supervisory Authority.
- j. **Transfers to third countries:** any transfer of personal data to a third country outside the European Union or to an international organisation will take place on the basis of an adequacy decision of the Commission or, in the case of transfers referred to in articles 46, 47 or 49, second paragraph of the European Regulation, on the basis of appropriate guarantees.
- k. **Data storage period:** the data will be kept for the period strictly necessary to meet the requests of the data subject or in accordance with the provisions of current regulations or any contractual clauses.
- l. **Data Controller:** the data controller is Servomech S.p.A., with registered office at Anzola dell'Emilia, Bologna, ITALY, Via Calari, n. 1, VAT n. 02848481202, phone +39.051.6501711, dedicated e-mail: privacy@servomech.it;

This policy can be supplemented either verbally or in writing with further elements and clarifications in order to best meet any need you may have for information on the subject of Privacy and to comply with regulatory developments.

Anzola dell'Emilia (BO), 11/12/2018

The Data Controller

Servomech S.p.A. a socio unico